

ORGANISATIONAL PERFORMANCE & EFFICIENCY REPORT APRIL – JUNE 2021



REPORT OF THE CHIEF FIRE OFFICER

**For
Information**

1. PURPOSE OF REPORT

- 1.1 To appraise Members on the performance of the Brigade against our Corporate Performance Indicators for the period 1st April to 30th June 2021.
- 1.2 To provide Members with information on the Brigade's performance trends.

2. RECOMMENDATIONS

- 2.1 That Members note the progress made to date as outlined in the report at Appendix 1.
- 2.2 That Members consider whether it is necessary to report to the Fire Authority on any issues raised.

3. BACKGROUND

- 3.1 A fundamental part of Performance Management is to demonstrate how well public bodies are performing and whether they are providing value for money.
- 3.2 The publication of the Community Integrated Risk Management Plan 2018-22 introduced a suite of Strategic Goals, Aims and Outcomes that the Brigade works towards in the achievement of its vision. A review of the Performance Management Framework and Corporate Suite of indicators has subsequently been undertaken to ensure there are robust processes and measures to monitor progress against each of the strategic goals and outcomes.

4. PERFORMANCE

- 4.1 The attached report at Appendix 1 provides Members with an overview of the Brigade's performance for the period 1st April to 30th June 2021.

- 4.2 Page four provides Members with the Performance for the Brigade at a glance for the period 1st April to 30th June 2021.
- 4.3 Pages six to eighteen provides a summary of the Brigade's performance compared to the Brigade's historic performance and how it compared to national performance
- 4.4 Page twenty provides Members with a summary of the level of service demand for Emergency Response incidents and associated prevention and protection activity in terms of Safer Home Visits of dwellings and audit inspections of Industrial and Commercial premises.
- 4.5 Members will see that between 1st April and 30th June the brigade attended 2,788 emergency response incidents which is an increase of 35% (727 incidents) compared to the equivalent period in 2020/21. There have been increases of 64% (550) in secondary fires, 22% (48) in Primary Fires, 37% (97) in Special Services and 3% (24) in False Alarms.
- 4.6 During this period, the Brigade completed 5,187 Safer Home Visits and 451 fire safety audit inspections of non residential buildings.
- 4.7 **Safer Stronger Communities**
Pages twenty four to fifty three provide details of performance for the period for the strategic goal of Safer Stronger Communities.
- 4.8 Page twenty five provides a dashboard summary of performance for each strategic outcome within this goal and details those areas assessed.
- 4.9 Pages twenty six to fifty three provide Members with details of the corporate suite of indicators used to assess the strategic outcome in terms of performance comparison with 2020/21, 2016/17 and the target for the current year. Each indicator is also supplemented with a trend analysis of performance over the last years.
- 4.10 **Proud, Passionate, Professional and Inclusive Workforce**
Pages fifty four to sixty eight provide details of performance for the period for the strategic goal of Proud, Passionate, Professional and Inclusive Workforce.
- 4.11 Page fifty five provides a dashboard summary of performance for each strategic outcome within this goal.
- 4.12 Pages fifty six to sixty eight provide Members with details of the indicators used to assess the strategic outcome in terms of performance comparison with 2020/21, 2016/17 and the target for the current year.

4.13 Efficient Use of Resources

Pages sixty nine to seventy three provide details of performance for the period for the strategic goal of Efficient Use of Resources.

4.14 Page seventy provides a dashboard summary of performance for each strategic outcome within this goal.

4.15 Pages seventy one to seventy three provide Members with the indicator summary tables used to assess the strategic outcome in terms of performance comparison with 2020/21, 2016/17 and the target for the current year.

4.16 Emergency Response Standards

The Community Integrated Risk Management Plan 2018-2022 introduced a suite of emergency response benchmarks that moved away from the traditional risk based benchmarks for building fires to a standard benchmark for building fires covering all of the Brigade area based on the premise of equal entitlement.

4.17 Pages seventy four to eighty two of the appended report provides Members with details of the emergency response standards in comparison with 2020/21 supplemented with details on those incidents which have exceeded the response benchmark.

IAN HAYTON
CHIEF FIRE OFFICER

KAREN WINTER
ASSISTANT CHIEF FIRE OFFICER
STRATEGIC PLANNING & RESOURCES